

# 2009 PEOPLE IN THE NEWS

**Kathy Pickl**, has earned the professional designation of Certified Professional Collector (CPC) in January. Kathy has over 8 years of experience in business credit analysis, collection & customer service. Ms. Pickl has an Associates Degree in Business Administration Credit from Northeast Wisconsin Technical College.



**Jessica Achterberg**, has earned the professional designation of Certified Professional Collector (CPC) in January. Ms. Achterberg has over 10 years experience in business credit, collection & accounts receivable & general accounting. Jessica has an Associates Degree in Business Management from MATC-Madison, & a bachelors degree in administration from Franklin University, Columbus OH.

**Michael P Kuehl**, has earned the professional designation of Certified Professional Collector (CPC) in January 2009. Mike has 5 years of experience in collections, setting credit limits & resolving payment discrepancies. Mr. Kuehl has received his Bachelor of Business Administration with a Major in Marketing & Finance from UW Milwaukee.



**Wendy Meyer**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in January. Wendy has over 14 years of experience in credit & collections. Ms. Meyer attended Night school at Lakeland College & earned a double Major in Business Administration/Marketing.

**Tom Kvasnicka**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in January. Tom has over 30 years of experience in collections domestic & international, setting credit limits, & credit management. Mr. Kvasnicka attended University of Wisconsin -Milwaukee received his Bachelor of Arts degree in Business, attended Cardinal Stritch University, & received his Master of Science in Management.



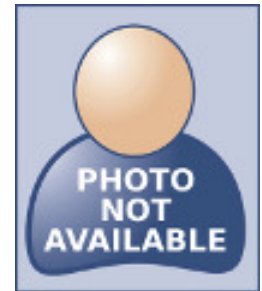
**Francisco Juan**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in January. Frank has over 25 years of experience in management, receivables risk, training, credit & collections. Mr. Juan attended Rutgers University & received his Bachelor of Science degree in Management.

**Lynn Van Berkel**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in January 2009. Ms. Van Berkel has over 21 years of experience in the credit department, dealing with loss prevention, management, & dealing with delinquencies. Lynn attended University of Wisconsin ~ Oshkosh, Fox Valley Technical College, & Marion College.



**Diane Zancanaro**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in April 2009. Ms. Zancanaro has over 22 years of experience in audits, credit & collections, training, accounts receivable & Management. Diane has had numerous Chairperson positions in the Groups that she has belonged to. Ms. Zancanaro attended Marian College of Fond du Lac & received her Bachelors degree in Business Administration.

**Annette Hagemann**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in May 2009. Ms Hagemann has over 23 years experience in credit management, collections, & training staff. Annette has been on the ICE Board, Credit Executive of the Year & holds the Certified International Credit Professional Designation. Ms. Hagemann has received her Bachelor of Science degree in Accounting & Finance & speaks Norwegian, Danish-Swedish & French.



**JoAnne Aerts**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in December 2009. Ms. Aerts has over 26 years experience in problem solving, credit, training & management. JoAnne attended UW Oshkosh & received her Associates degree in Business Administration Credit from Northeast Wisconsin Technical College. Ms. Aerts has been a long time member of the WCA & CBMN.

Jeanne Kvistad, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in September. Jeanne has over 20 years of experience with the same company rising through the ranks in credit collection, receivables, & Management.



**Eric Homburg**, has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in December. Eric has over 8 years of experience in management overseeing collections, monitoring receivables & approving account terms. Mr. Homburg attended Northern Michigan University, received a Bachelor of Science degree in accounting. Eric is an active Board member of the Construction Industry Credit Group.