

2012 PEOPLE IN THE NEWS



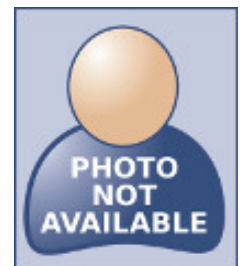
Georgia Ann Helt has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in February. Ms. Helt has over 30 years experience in Collections, Deduction Management, accounts receivable, payroll and accounting. Georgia Ann received her BA in Accounting from Alverno College.

Catherine Perryman has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in February. Ms. Perryman has over 13 years experience in handling all aspects of collection; consumer, loan, Business to business collections, and legal court issues. Catherine has carved out an excellent career with an emphasis on business collection and negotiations. Ms. Perryman has received her Associate degree in Applied Science/Paralegal from Northeast Wisconsin Technical College along with her Certificate in Psychology and Human Behaviors



Jessica Brach has earned the professional designation of Certified Professional Collector (CPC) in March. Ms. Brach has over 15 years experience in Management, Billing, Disputes, & Cash Application. Jessica has a very strong collection background and has an excellent career in Collecting, training and supervising collection.

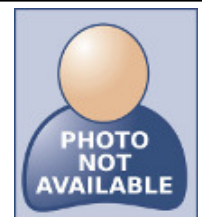
Jason Sanborn has been awarded the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in March. Mr. Sanborn has over 10 years of experience in collection portfolio management and credit exposure, assisting credit manager and training others. Jason has received a Credit Supervisory Award and achieved his Associate in Applied Science in Business Management from Anoka-Ramsey Community College.



Richard Zarling has been awarded the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) from BCMA's Credentialing Standards Board in March. Mr. Zarling has over 42 years of experience in A/R & credit responsibilities, office management, supervising all International credit as well as credit for 12 states, which included finance programs. Richard has achieved his Associate from the University of Wisconsin-Washington County College. He also attained his Bachelor of Business Administration from the University of Wisconsin-Milwaukee



Maija Williamson has earned the professional designation of Certified Professional Collector (CPC) in March. Ms. Williamson has been strong in collection part of her profession for the past 10 years.





Tamara Riley has earned the professional designation of Certified Credit Professional (CCP) in June. Ms. Riley has over 13 years and a core career in credit and collection with some business finance and bond & lien experience, evaluating credit worthiness and protecting A/R using the lien & bond processing. Tamara received her Associates degree in Business Finance from Edutek Business College.

Karen Schmidt has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in June. Ms. Schmidt has a solid background in mortgage insurance, business-to-business credit collection & A/R, is involved in International credit & collection in her 27 years of experience. Karen received her Bachelor of Business Administration in Finance and Marketing (Double Major) from the University of Wisconsin-Milwaukee.



Pamela Greenberg has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in July. Ms. Greenberg has over 40 years experience in business. For 20+ years, ran her own business, has experience in A/R collection, customer service, billing, and credit checks.

Trudy Franzen has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in July. Ms. Franzen has over 19 years experience in corporate accounting, credit analyst, collection specialists, cash management team/team leader, treasury management, and Internet banking programs for JP Morgan Chase, M & I, ABN AMRO, BOA and National Westminster. Trudy received her Associated Degree in Accounting from Madison Area Technical College.



Penny Oster has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in July. Ms. Oster has over 22 years experience spent at the same company, handling credit, collection, A/R and customer financial serves. Penny has carved herself a wonderful career in the industry.

Karen Mahler has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in September. Ms. Mahler has over 20 years experience in collections, accounts receivable, negotiating payment terms, customer/employee relationships, coaching, mentoring.



Rich Weiss has earned the professional designations of Certified Credit Professional (CCP) & Certified Professional Collector (CPC) in November. Mr. Weiss has a diverse solid business career that includes a real estate license, insurance license, time spent in credit & collection and training others in the past 14 years.



Yvonne Smith has earned the professional designation of Certified Professional Collector (CPC) in December. Ms. Smith has over 16 years experience in general accounting, data entry, A/R and collections. Yvonne also earned her Associates Degree in Accounting.
