

# 2015 People In the News



**Colleen Hansen** has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in January. Ms. Hansen has over 20 years experience in business credit, collection & Accounts Receivable, including hands-on education with supervising & management experience. Colleen attended Alverno College and received her degree in BA Management/Communications, as well as attending University of Phoenix to obtain her Master's Degree in Global Management.

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**Marie Tomlin-Boerner** has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in April. Ms. Tomlin-Boerner has 29 years experience in supervising, assisting, conducting credit investigations and recommending rejection or approval of credit applications. She has also been responsible for credit risk analysis, collections of delinquent accounts, and researching and negotiating customer claims and discrepancies of invoice payments. Marie attended San Diego State University and California State University, and received her degree in Bachelor of Science, Mathematics, with emphasis in Statistics, as well as attending Grossmont College to obtain her Associate of Science, in Business. She graduated with honors.



**Steve Seggelink** has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in May. Mr. Seggelink has 11 years experience in Financial Analyst and Management. Steve has used education in Finance and operational management to build a progressive career in Business Credit, Collection & Risk Management. He also has solid & practical experience with excellent education background in finance. Mr. Seggelink attended University of Wisconsin-Oshkosh and received his degree in Finance / Operations Management and his MBA in Master of Business Administration.

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**Nicole Perzentka** has earned the professional designation of Certified Credit Professional (CCP) in June. Ms. Perzentka has 13 years experience in credit, credit decisioning, credit evaluation and establishing credit limits. Nicole has had exposure to cash application deduction resolution (Collection) early in her career.



**Kim Klatt** has earned the professional designation of Certified Credit Professional (CCP) in August. Ms. Klatt has 15 years experience in credit, international credit, customer care, credit decisioning, credit evaluation and establishing credit limits. Kim has had progressed far within her company.

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**Jeff Cozad** has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in September. Mr. Cozad has a solid credit & collection profession, carving out his career in Business Credit, Collection & Finance. Jeff already has 14 years' experience with an Associate & Bachelor of Arts—Psychology, in addition to a working on his MBA.



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**Jewel Stern** has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in September. Ms. Stern has over 23 years experience in credit applications, open accounts, Collections, managing a staff, payroll, audits, collections, and research. Jewel attended ITT Technical Institute and received her associated degree in Applied Sciences, as well as attending Hiram College to obtain her Bachelor of Arts.

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**Chuck Schaefer**, has earned the professional designations of Certified Credit Professional (CCP) and Certified Professional Collector (CPC) in October. Mr. Schaefer has over 40 years' experience in customer service, training, accounting, working with customers, and collecting past due accounts. Chuck attended Upper Iowa and received his Bachelor of Science in Management. Mr. Schaefer participates in numerous educational sessions and webinars offered by the Association to expand his skills and improve his company's overall performance.

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