



www.wcacredit.org • 888-546-2880

Emerging Challenges from the Credit Department, and How to Manage or Control Them

Upcoming Webinar

Presenter: Michael Dennis

August 16, 2023
9:00 – 10:00 AM CDT

Attendance Fee:

- \$65 for BCMA/WCA Members
- \$79 for Non-Members

Each phone line will be charged a fee to join the program. Unlimited attendees calling from a single connection will be charged just one fee. Discounts given for 5 plus lines joining the Webinar. Call BCMA/WCA for details.

Register Online:

www.wcacredit.org/webinar-seminar-registration

Internet Explorer is not supported when registering online. Kindly use an alternate browser.

Contact BCMA/WCA if you do not receive a confirmation that includes access instructions and the handouts 2 days prior to the Webinar.



Continuing Professional Education
1 CPE Unit & .1 CEU Unit
www.creditsociety.org

*Your experience matters.
Accreditation makes the difference.*

In this interactive program, we will discuss or examine various issues and emerging trends that make it harder for your credit department and the credit team members to achieve goals and be successful. We will explore...

- Common problems and challenges that you and your organization face now, or may face soon
- The need to not lose focus on internal and external customers wants and needs while addressing emerging challenges
- The idea that you'll need to consider and evaluate multiple possible solutions to the challenges you face
- The importance of a team-based approach to controlling new and emerging challenges
- When, and how to take action to address the challenges you face

When and how to evaluate the results of your actions to ensure your efforts are on target and effective... and how to ensure your efforts have not created new.

WEBINAR REGISTRATION

Emerging Challenges for the Credit Department, and How to Manage or Control them
August 16, 2023 | 9:00 – 10:00 AM CDT

Register online at: www.wcacredit.org/webinar-seminar-registration
OR complete and mail the below form to the address below.

Name _____
 Company _____
 Address _____

 Email _____
 Phone _____

Method of payment _____ Total Investment \$ _____
 Send invoice (BCMA/WCA members only)
 Check enclosed
 Credit card
 (Please contact WCA at 888.546.2880 with credit card information)

RETURN TO:
The Business Credit Management Association-Wisconsin
15755 W Rogers Drive #100 | New Berlin WI 53151



Questions? Email nicolet@wcacredit.org OR admin@wcacredit.org

A refund will only be given for cancellations received 5 business days prior to the session.